## PDPA policy sample - Out of Disorders

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# **Privacy Policy**

Effective Date: 19 August 2025 Last Updated: 19 August 2025

outoforderdisorders.com ("we", "our", "us") respects your privacy and is committed to protecting your personal data in accordance with the **Personal Data Protection Act 2010 of Malaysia** ("PDPA") and applicable international data protection laws, including the **EU General Data Protection Regulation (GDPR)**.

By creating an account, posting content, or otherwise using our forum, you agree to the collection, use, and disclosure of your personal data as described in this policy.

#### 1. Data We Collect

When you sign up for our forum, we may collect:

- Account Information: Username, email address, password, profile photo, bio.
- Forum Activity: Posts, comments, private messages, likes, reports.
- **Technical Information:** IP address, browser type, device identifiers, cookies.
- Optional Information: Any personal data you voluntarily share in your profile or posts.

## 2. How We Use Your Data

We process your personal data to:

- Create and maintain your account.
- Provide access to our forum and its features.
- Moderate discussions and enforce community rules.
- Communicate important updates and security alerts.
- Improve site performance and user experience.
- Comply with legal obligations.

## 3. Legal Basis for Processing

We process your data under one or more of the following:

- Your **consent** (e.g., for marketing emails).
- Contractual necessity (e.g., to provide your account and forum access).
- Legitimate interests (e.g., to maintain a safe community).
- **Legal obligations** (e.g., responding to lawful requests by authorities).

## 4. Data Storage & Retention

- Your personal data will be stored securely in servers located in Kuala Lumpur, Malaysia.
- We retain your data only as long as necessary for the purposes outlined, or as required by law.
- Inactive accounts may be anonymised after **365 Days** of inactivity.

# 5. Data Sharing & International Transfers

- We do not sell your personal data.
- We may share limited data with:
  - o Service providers (hosting, security, analytics) under strict confidentiality.
  - o Law enforcement, if legally required.
- If your data is transferred outside Malaysia, we ensure it is protected with **adequate** safeguards in line with PDPA and GDPR requirements.

## 6. Your Rights

Under the PDPA and applicable international laws, you may:

- Access the personal data we hold about you.
- Request corrections or updates to your data.
- Withdraw consent for data processing.
- Request deletion of your account and personal data.
- Request to export your data in a machine-readable format.

Requests can be sent to <a href="mailto:query@outoforderdisorders.com">query@outoforderdisorders.com</a>

# 7. Cookies & Tracking

We use cookies and similar technologies to:

- Keep you logged in.
- Remember your preferences.
- Analyse site usage.

You can manage cookies via your browser settings.

# 8. Security Measures

We take reasonable and appropriate measures to protect your data, including:

- SSL encryption for data transmission.
- Secure password hashing.
- Regular security audits and updates.

# 9. Third-Party Links

Our forum may contain links to third-party sites. We are not responsible for their privacy practices.

## 10. Updates to This Policy

We may update this policy from time to time. Significant changes will be notified via email or a notice on our site.

## **Contact Us:**

For any questions or privacy-related requests, contact our Data Protection Officer:

query@outoforderdisorders.com